



JOB OFFER

Manager

Are you looking for an enriching experience within a young and dynamic team, in a stimulating environment in the heart of the Clock Tower in the Old Port? We have an Opportunity for you!

Your responsibilities

Under the supervision of the President & CEO, you will oversee and be responsible for supervising the work teams and all the operations of the attraction, including ticketing, entertainment, catering and maintenance. Your tasks will include:

- Assist in the recruitment and training of staff.
- Plan schedules and assess workloads, taking group bookings into account.
- Share important information with employees and arrange team meetings.
- Ensure outstanding customer service and experience.
- Maintain direct communication with customers, media, or suppliers on individual cases.
- Oversee inventory management.
- Handle cash and deposit transactions.
- Ensure equipment is safe and clean.
- Enforce safety and sanitation regulations.
- Supervise the opening and closing procedures of the maze.
- Prepare daily event reports and provide feedback to the President and CEO.
- Uphold the company's core values: integrity, respect, inclusion, commitment to a positive work environment, staff development, and customer focus.

Your skills

- Have Relevant experience.
- Bilingual, punctual, organized, proactive, with a cheerful demeanor.
- Integrity, autonomy, accountability, strong analytical skills, and quick decision-making.
- Strong leadership ability, with experience in supervising and motivating teams.
- Capacity to remain calm, tactful, and maintain excellent interpersonal skills.
- Effective multitasking and prioritization skills.
- Driven to achieve team goals.

Our Offer:

- Comprehensive training.
- Flexible work schedules ranging from 30 to 40 hours per week.
- A positive environment that encourages personal development.
- Discounts on activities at the Old Port.

Our Operating Season

- Season starts: April 18 to November 2, 2025.

We are waiting for your CV and cover letter at rh@soslabyrinth.com.

We thank you for your interest, but only those selected for interviews will be contacted. Thank you.